

What can you do to help?

If we need to take further action, we will need you to collect as much evidence as possible, including recording times of the offending behaviour. Without this information there is very little we can do to resolve the situation.

We work closely with other local agencies to resolve anti-social behaviour, but remember, if you haven't officially reported a problem to us we can't do anything about it.

Teign Housing

Registered Charity Number: 1112196

This leaflet has been printed on paper from sustainable forests

Useful contacts:

Teign Housing customer services (ask to speak to your Neighbourhood Services Advisor): **01626 322722**
(minicom: 01626 322797)

e-mail: info@teignhousing.co.uk

Or you can find your Neighbourhood Services Advisor at:
www.teignhousing.co.uk

Police (non-emergency): **08705 777444**

Crime and Disorder Partnership: **01626 215894**

Environmental Health (Teignbridge District Council):
01626 215415

e-mail: ehealth@teignbridge.gov.uk



Everyone is entitled to **enjoy a party**, but if they happen regularly your neighbours may become less understanding. If you're having a party **let them know**. Late night or early morning **DIY, slamming doors** and walking on **wooden floors** in shoes can also be disturbing and **irritating** to people living around you.

Teign Housing

WHAT IS THE PROBLEM?

Why is it a problem? Has it happened regularly? Are you the only person who is annoyed? Are you being reasonable? Can you sort this out yourself?

TALK

Speak to the person causing the nuisance. Do they realise that their behaviour is upsetting their neighbours? Make sure you are calm when you speak to them and think about what you say. If you start shouting or are aggressive it will only make things worse.

Don't leave it too long – it's better to get things sorted out.

CAN WE HELP?

Contact your Neighbourhood Services Advisor. Everyone has the right to live peacefully and safely in their home and community. Depending on the type and severity of your complaint we will contact your neighbours to explain we are aware there is a problem.

We can arrange for mediation and take other steps to resolve the problem including working with Environmental Health to use sound recording equipment to monitor noise levels. If the problems continue, with your involvement we can even take legal action that could ultimately result in your neighbours losing their home. Remember that everyone has a right to a home and if legal proceedings are started the judge will want to see that every effort has been made to try to solve the problem.

All calls will be treated confidentially.