

What can you do to help?

If we need to take further action, we will need you to collect as much evidence as possible, including recording times of the offending behaviour. Without this information there is very little we can do to resolve the situation.

We work closely with other local agencies to resolve anti-social behaviour, but remember, if you haven't officially reported a problem to us we can't do anything about it.

Teign Housing

Registered Charity Number: 1112196

This leaflet has been printed on paper from sustainable forests

Useful contacts:

Teign Housing customer services (ask to speak to your Neighbourhood Services Advisor): **01626 322722**
(minicom: 01626 322797)

e-mail: info@teignhousing.co.uk

Or you can find your Neighbourhood Services Advisor at:
www.teignhousing.co.uk

Police (non-emergency): **08705 777444**

Crime and Disorder Partnership: **01626 215894**

You can also report flytipping, litter or graffiti to Teignbridge Environmental Hotline: **0800 3286402** or
e-mail: ts@teignbridge.gov.uk

Dumping rubbish encourages rats.

It can be dangerous to **pets and children**. If it is left in communal

areas it could stop people from being able to **escape** quickly in the case of **fire**.

Only put **rubbish out on the day** it is collected. You can be fined up to **£50,000**.

Teign Housing



WHAT IS THE PROBLEM?

Why is it a problem? Has it happened regularly? Are you the only person who is annoyed? Are you being reasonable? Can you sort this out yourself?

TALK

Speak to the person causing the nuisance. Do they realise that their behaviour is upsetting their neighbours? Make sure you are calm when you speak to them and think about what you say. If you start shouting or are aggressive it will only make things worse.

Don't leave it too long – it's better to get things sorted out.

CAN WE HELP?

Contact your Neighbourhood Services Advisor. Everyone has the right live peacefully and safely in their home and community.

Depending on the type and severity of your complaint we will contact your neighbours to explain that we are aware of a problem. We can also arrange for rubbish or graffiti to be removed, but remember this cost will be shared amongst all residents through service charges. We can arrange for mediation and take other steps to resolve the problem. If the issues continue, with your involvement we can even take legal action that could ultimately result in your neighbours losing their home. Remember that everyone has a right to a home and if legal proceedings are started the judge will want to see that every effort has been made to try to solve the problem.

All calls will be treated confidentially.