

Twice the reassurance

at the press of a button.





We offer both **personal alarms** and **HomeSure visits** to ensure peace of mind for you and your family.

TeignCare helps hundreds of people in Teignbridge to live confidently and independently in their own homes.

www.teigncare.co.uk

Whether you are worried about slipping or tripping, need extra support after a hospital stay or simply want the reassurance that you can summon help in the case of an emergency, TeignCare are there for you.

Whatever happens, you and your family will have peace of mind that you are ok and have the support you need.

Call us on
01626 355135
or e-mail
teigncare@teignhousing.co.uk

www.teigncare.co.uk

Our Four Levels of Service

*plus a one-off £39 alarm installation fee

Band One	TeignCare alarm	For those confident with their independence, but require the reassurance of an alarm	Prices: TeignCare personal alarms start from £3.15 per week* TeignCare HomeSure starts from £9 per visit <i>Prices are excluding VAT, however, if you have a disability, illness or mental impairment you will be exempt from paying VAT.</i> <i>The prices above are for our standard TeignCare personal alarm. Additional safety alerts can be added to the unit such as; a carbon monoxide detector, fall detector and medicine prompts. Please call us for further information and prices for additional safety alerts.</i>
Band Two	TeignCare alarm with a monthly HomeSure visit	For those confident with their independence, but require the additional support of a monthly visit	
Band Three	TeignCare alarm with a weekly HomeSure visit	For those who have lost elements of their independence and require support to continue living at home	
Band Four	TeignCare alarm with a twice weekly HomeSure visit	For those who require intensive support <i>e.g. following discharge from hospital, a period of sickness or bereavement</i>	

The TeignCare personal alarm

You do not need to buy an alarm system. We will hire out the alarm unit and install it for you. Installation is simple and the unit can easily be removed.

To call for assistance simply press the pendant (worn around your neck, as a bracelet or on a clip) to send an alarm call to the control centre, where a team of specially trained staff will answer in seconds. Your details, including where you live, will be automatically displayed, so even if you can't speak they will be able to arrange the help you need.





TeignCare HomeSure visits

In addition to having a personal alarm, for extra reassurance, you can select to have a HomeSure visit. A HomeSure visit supports you with your day-to-day wellbeing. You can choose different levels of support depending on how much you feel you need.

Our staff can help you with:

- Speaking to other organisations on your behalf
- Support with claiming benefits and filling in forms
- Referral and support with other services that may help, such as property maintenance and cleaning
- Referral and support in getting disability adaptations

TeignCare

help at hand

TeignCare tailored to your needs

Our personal alarm and HomeSure service is flexible to suit you. As well as the additional safety alerts, you can increase or decrease the level of support you receive depending how much you need to feel confident and happy in your home.

You can also use this service on a temporary basis after a hospital stay or illness. You can cancel at any time and you will not be tied into a lengthy contract.

For further information and a chat about the service, please call us on **01626 355135** or e-mail: teigncare@teignhousing.co.uk

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