



## Thinking of Moving House with Devon Home Choice?

**Make sure you are ready for a move so  
you don't miss out on your new home**

## Are you registered on Devon Home Choice and wanting to move?

If you are registered on Devon Home Choice to move you will be able to bid on properties either using the Devon Home Choice App or by visiting [www.devonhomechoice.com](http://www.devonhomechoice.com). Every week available properties will be advertised for you to place a bid on.

There are far more people seeking social housing homes in Devon than there are homes available. Even if you have been assessed as having a high priority for housing it might take you a long time to find a home.

**When you do find something suitable you are likely to be asked to move very quickly**, therefore you need to be ready. In order to approve a transfer to another one of our properties you will need to make sure your current home is in a good condition, if its not it is unlikely the move will go ahead.

If you want to move to another home that is not one of our properties, then you will need to make sure your home is up to scratch. Otherwise you are likely to be charged for any costs we incur in putting things right and clearing any belongings that are left at the address.

This leaflet will give you some guidance on what you will need to do before you move and what is expected of you.

Don't forget you can also look to swap your home with another social housing tenant using HomeSwapper [www.homeswapper.co.uk](http://www.homeswapper.co.uk). This is called a mutual exchange which might be quicker and give you more choice than Devon Home Choice.

## Am I ready to move?

Please use the checklist below to help ensure you are ready to move before you start bidding on Devon Home Choice:

- ☐ I have the money required to pay advance rent on a new property. Depending on your new landlord it will be a minimum of 2 weeks rent.
- ☐ I do not owe any outstanding money to my current landlord whether this is outstanding rent arrears, court costs or recharges.
- ☐ There is currently no Notice of Seeking Possession or Court order against my tenancy.
- ☐ I can arrange and finance my removals, possibly at short notice.

If you have any queries with regards to what money you may owe Teign Housing please call our Rents Team on **01626 322780**.

## Is my home ready for me to move?

We take pride in our homes and we are not able to approve another move to one of our properties if your current home is not in a good condition. It's a good idea to have a look at whether your home is in good condition and, if needed, spend some time putting things right. If you have made changes to your home that have not been approved, you will be expected to put things back as they were when you moved in.

If you move to another housing association property without leaving your home in a good condition and/or you leave belongings including any rubbish behind, you will be re-charged for the cost of us doing the work and clearing and disposing of any items for you. It would be cheaper for you to arrange this work before you move.

If you have any outstanding repairs that are needed to your home please call Templer HomeBuild on **0800 1979790**.

Please use the checklist below to help ensure your home is ready.

## Kitchen

- ☐ All kitchen units and worktops are clean and not damaged
- ☐ All cupboard doors are fitted correctly and the handles are secure

## Bathroom and Toilets

- ☐ The bath, basin and toilets are clean and with no cracks or stains and plugs and chains are attached.
- ☐ The taps are clean and in good working order

## Flooring and staircases

- ☐ All floors, staircases, banisters and handrails are sound, clean and undamaged.

## Carpets and laminate floorings

- ☐ All laminate flooring needs to be removed. We usually ask for all carpets to be removed, however if the carpet is in good condition and it is a pet free home, we can discuss with you at the inspection the possibility of leaving them.

## Decoration

- ☐ All skirting boards and door frames are in good order and clean.
- ☐ All wall surfaces are clean and in a good state of repair.

## Doors and windows

- ☐ All the external doors are sound and secure
- ☐ All windows are sound and secure with keys in place for windows with locks
- ☐ All internal doors are in good order and none are missing or damaged.

## Cat flaps

- ☐ If a cat flap is on an outhouse door, this can remain as long as it is correctly fitted. If a cat flap is installed in front or backdoors the panel should be replaced where possible or if not the door should be replaced with a door of similar specification. You must not put a cat flap on a fire rated door, these are most commonly found in flats.

## Gardens

- ☐ All garden areas should be well maintained, tidy and free from hazards, any sheds, greenhouses, trampolines, and any other such structures / items must be easily dismantled.

## Electrical

- ☐ For any alterations you must have a certificate from a registered competent person or have put them back to the original standard.

## When you leave your home

- ☐ All areas are tidy, free from hazards and rubbish, including cupboards, gardens, lofts, and any external buildings.
- ☐ All furniture and personal belongings need to be removed. All rubbish must be removed and the bin area cleaned. Please ensure bins are put out to be emptied.

If you have made any changes to your home, you should have had permission from us before doing them. These changes still need to be in good order at the time of your move. If you don't have permission for changes you have made, you will need to contact us to ask for retrospective permission (which may be declined) or put it back to how it was.



## Examples of unacceptable standards that we do not expect you to leave your home in

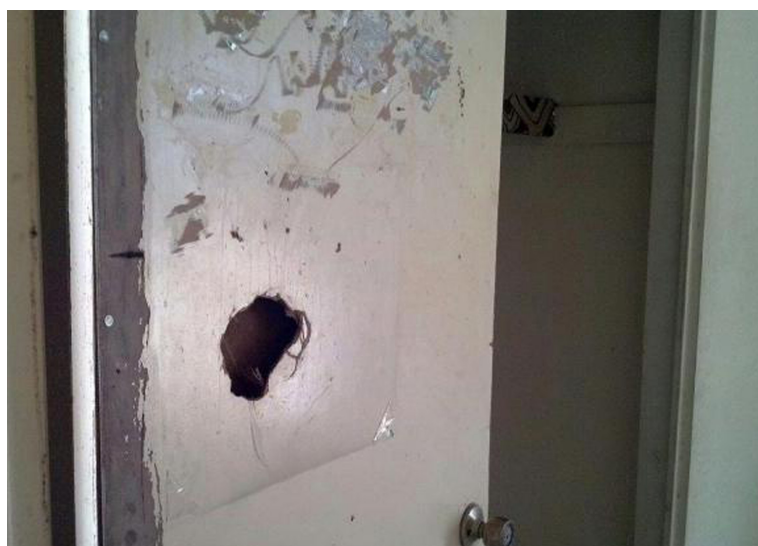
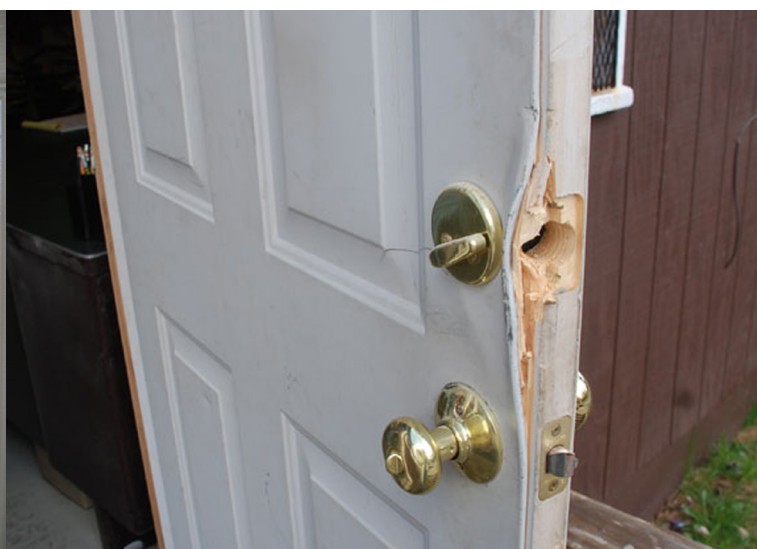
### Vinyl flooring



### Electrics



### Doors and windows





Kitchens





**Bathrooms**



**Decoration**





Entrance and gardens



