

Lifeline Smart Hub

Connecting People, Connected Care



What is it?

The Lifeline Smart Hub is a complete 'Connected Care' monitoring and alarm system for the home. It uses future proof, smart technology to connect service customers with care professionals in real time, enabling people to live independently in their own homes.

Who is it for?

Designed for anyone who needs an extra level of support to maintain independence at home, the Smart Hub gives reassurance that 24/7 support is on hand at the touch of a button.

It offers confidence to older people living alone, individuals recuperating after a hospital stay and anybody with reduced mobility or long-term health conditions.



How does it work?

The Smart Hub uses cutting edge technology to link with a wide range of sensors around the home connected directly to monitoring centres through IP technology, offering endless possibilities for the provision of care in the home.

Bringing all services and data together, the Smart Hub can link up to 50 sensors such as heat, carbon monoxide, fire and smoke, fall detection and enables the user to access help in their home 24 hours a day. Alarm calls can be made by users pressing a button on the Smart Hub unit or using a pendant worn on the wrist or neck.

The alarms are sent over a cellular network or by an ethernet connection through your home broadband network.

Calls are answered by specially trained monitoring centre operators, who access your information through PNC and respond appropriately by either contacting a family member, a neighbour or calling the emergency services.



IP technology not only allows calls to be made, it can collect monitoring data, provide vital information on the hub's status and enable over the air upgrades remotely. It also supports the introduction of future services including smartphone apps.

A new app simplifies the installation and set-up of the Lifeline Smart Hub and telecare sensors, providing step by step guidance to configure and control connected devices. The app simplifies installation and its intuitive interface reduces the amount of time taken to configure hubs and sensors.



Want to know more?

We have a menu of equipment options that you can build up into your own safety package.

The first step is to arrange for a free demonstration and a chat. You can sort that simply by calling our friendly team on 01626 355135 or emailing teigncare@teignhousing.co.uk