Teign Homes Committees

Teign Board
Strategically direct the affairs of Teign Homes and its subsidiaries
THB Board
Direct the affairs of THB
Customer Experience Committee
Cohesion between Residents' Forum, Scrutiny Panel, informal engagement activity and Board, working together to uphold the Consumer Standards and improve customer experience
Asset Management & Development Committee
Provide governance oversight and assurance to Board on strategic asset investment, repairs & maintenance and the development of new homes.
Health & Safety
Support the Board to generate a positive health & safety culture
Governance Committee
Support the Board to ensure good governance for the organisation
Audit & Assurance Committee
Provide independent assurance, support and advice to the Board on the effectiveness of the organisational risk management, audit, internal control framework and activities

Teign Homes Board

Responsibilities:

- affairs of Teign Homes
- set visions, values, mission and strategic objective
- set and lead our organisational culture

Purpose:

Strategically direct the affairs of Teign Homes and its subsidiaries

Reports to:

Overall responsibility for Teign Homes

Membership:

Up to 12 members
Including Chief Executive

Quorum:

No less than 5 members

Frequency:

At least 4 times a year

Customer Experience Committee

Responsibilities:

- cohesion of customer engagement
- oversight of scrutiny and customer voice
- ensure compliance with consumer standards
- customer experience assurance
- broaden diversity of customer engagement
- improve communication between customers and Teign Housing
- identify causes of customer challenges
- review customer strategies, policies and procedures
- ensure total oversight for customer experience

Purpose:

Cohesion between Residents' Forum, Scrutiny Panel, informal engagement and Board, working together to uphold the consumer standards and improve customer experience

Reports to:

Teign Board

Membership:

8-10 members

Including Director of People & Technology and Director of Customers & Communities

Quorum:

5, with at least 50% resident members

Frequency:

Quarterly

Templer HomeBuild (THB) Board

Responsibilities:

- conduct the affairs of THB
- abide by the terms of the intra-group loan
- oversight of the relationship with Ian Williams
- manage risks
- deliver the THB corporate plan
- approve and promote the approach to EDI

Purpose:

Direct the affairs of THB in accordance with the strategic direction set by Teign Homes

Reports to:

Teign Board

Membership:

Up to 5 Directors, including at least 2 non-executive

Quorum:

2 non-exec Board members + 1 executive

Frequency:

4 times a year

Governance Committee

Responsibilities:

- manage succession and recruitment for Board and committees
- recommend the appointment and reappointment of committee members
- oversee the induction of Board & committee members
- oversee the recruitment of the Chief Executive
- review remuneration
- consider Board composition

Purpose:

Support the Board to ensure good governance arrangements for the organisation

Reports to:

Teign Board

Membership:

Minimum of 3. Board member as Chair.
No executive on Committee

Quorum:

3

Frequency:

Twice a year

Audit & Assurance Committee

Responsibilities:

- external audit
- internal audit
- internal control systems
- risk management
-fraud & corruption

Purpose:

Provide independent assurance, support and advice to the Board on the effectiveness of the organisation's risk management, audit, internal control frameworks and activities

Reports to:

Teign Board

Membership:

Minimum of 3 Board members. Up to 2 Independent Committee Members

No executive on committee

Quorum:

3, 2 of which must be Board members

Frequency:

At least twice a year

Asset Management & Development Committee

Responsibilities:

- oversee the delivery of asset management strategy
- ensure properties are repaired & maintained
- monitor progress against Decent Homes Standard
- provide scrutiny of asset investment programme
- appraise proposed new development schemes
- approve funding bids to Homes England
- review performance of development schemes

Purpose:

Provide governance oversight and assurance to Board on strategic asset investment, repairs & maintenance and the development of new homes.

Reports to:

Teign Board

Membership:

Up to 5 members, including at least 3 non-executive of Teign Board

Quorum:

3, 2 of which must be non-executive members

Frequency:

At least four times a year

Health & Safety

Responsibilities:

- scrutiny of health & safety
- monitor and recommend health & safety strategy and policies
- risk & compliance
- assurance

Purpose:

Support Board to generate a positive health & safety culture

Reports to:

Teign Board by exception

Membership:

Up to 12 members, plus 1 Board member observing

Frequency:

Quarterly