

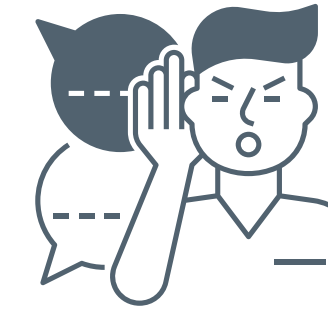
Survey of Tenants and Residents STAR - Results March 2023



87.7% feel Teign Housing provides a home that's safe and secure



78.9% are satisfied their home is well-maintained



61.7% are satisfied Teign listens to their views and acts upon them



85% are satisfied they are treated fairly & with respect



74.6% are satisfied with the overall service Teign Housing provides



61.0% are satisfied communal areas are clean & well maintained



82.4% are satisfied with the speed of completion of repairs



74.6% are satisfied they are kept informed about the things that matter to them



51.3% are satisfied with the way Teign Housing deals with anti-social behaviour



81.0% of residents are satisfied with the overall repairs service



67.1% feel Teign Housing makes a positive contribution to their neighbourhood



41.2% are satisfied with the Teign Housing's approach to complaint handling